

# **Nokia N900 Email Folders Sync**

## **Background**

The N900's Mail for Exchange application will sync all folders in the user's mailbox. This is in contrast to other devices which give the user a way to enable sync on a per-folder basis. Some devices such as the iPhone will sync folders "on-demand", if the user opens them. While syncing all folders may sound like a great idea, it can lead to problems with both excessive cell data usage, and unreliable sync. This is because it takes some bandwidth and server time to sync each folder. For users with more than around 10 folders in their mailboxes, the chance of experiencing these problems becomes quite high.

**UPDATE** There is now [an app that allows selecting which folders will sync](#) . More information can be found [here](#) .

## **NuevaSync N900 Email Sync**

Features specific to the N900 have been implemented in the NuevaSync service. These features are designed to address the problems outlined above, and to give all N900 users a reliable sync experience.

### **Only Basic Folders Sync by Default**

Unless overridden by the user (see below for how to do this), NuevaSync will only send the 'basic' set of email folders to the device: Inbox, Outbox, Sent, Trash, etc. This ensures that in the default configuration, all N900 users will experience quick and reliable sync, regardless of how many folders are in their mailboxes.

### **Override Basic Folders-Only Mode**

The default "basic folders only" mode can be overridden (allowing all folders to sync) on the [Advanced Email Settings page](#) . Check the box labeled "Nokia N900 only: by default only a basic set of folders will sync. This enable sync for all folders." and click Save. It may be necessary to delete and re-create the sync setup on your device for it to pick up the new folders. Please note that if you enable all folders to sync, and your mailbox has more than 20 folders, you may experience unreliable service.

### **Hide Folders from the Device**

For users with large numbers of folders, a special facility is available that allows any folder that is "beneath" a folder named "nosync" to be hidden from the device. This feature is used as follows:

1. Create a folder named "nosync".
2. Move all folders that you don't need to sync into this folder (or into a folder that is a child of this folder).
3. On the [Advanced Email Settings page](#) check the box "Nokia N900 only: by default only a basic set of folders will sync. This enable sync for all folders." AND the box below: "Folders inside a folder named 'nosync' can be hidden from the device.". It may be necessary to delete and re-create the sync setup on your device for it to pick up the new folders. Please note that if you enable all folders to sync, and your mailbox has more than 20 folders outside the "nosync" folder, you may experience unreliable service.