

## ***Configuring the Nokia N900 for NuevaSync***

Technical details on these devices' sync capabilities, along with any known bugs, quirks and limitations are detailed on [this page](#) .

**We recommend that you always back up your device before configuring sync.**

Although it is possible to use the "First synchronization" process to move existing data (contacts and calendar events) from the device to the service's data source (e.g. Google) we do not recommend this approach.

The device may not wait long enough for the data to be stored, leading to time outs and either lost or duplicated data.

We recommend first importing your data to the data source (e.g. Google).

Then ensure that the device is "empty". Finally, configure sync.

This ensures the maximum change of success and the minimum chance of data loss or duplication.

The N900 calendar and contact applications both have a data export facility.

Please read [this page](#) for help with deleting existing device data.

Note: users wishing to sync email to the N900 should read [this](#) first.

### ***Device Setup***

**Note N900 devices should use this server name : [ipv4.nuevasync.com](#)**

First open the settings application:

Then open "Mail for Exchange":

Click "Next":

Then enter your email address, NuevaSync username and password.

Note that the email address you enter here will be used for the sender address on any email composed on the device (unless overridden via advanced settings on our web site). The "Domain" field can be left empty:

Note that sometimes the device will pause for a while at this stage.

It is attempting to auto-configure the server settings from a URL derived from the email address entered earlier. Typically this process times out after no more than 30 seconds. If you can't get the device to proceed to the next screen then try again entering a fake email address : [fakeaddress@nuevasync.com](#).

Now please proceed to [page 2](#) .